



**References for
Doctor On Call
2017/18 DAP**

HEALTH CARE FOR ENTIRE FAMILY

Reference 1

- A 40 year old female customer named Ma Khin from Yangon called to doctor on call for the better understanding of her disease nature. She was suffering an autoimmune disease called SLE and receiving immunosuppressive treatments for that. As she did not get a chance to discuss in detail about her disease with her specialist, she call to DOC and discuss about her concern with our doctors.
- Here is her feedback about our service . “ I am really satisfied with their service and the doctor’s communication is really great.”
- Her contact number is 095080596

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Reference 2

- A 42 year old female , Ma May Thi Oo from Kyaut Tan Township Yangon ringed to us for the better understanding of her health condition. According to her words she had been suffering from myasthenia gravis for years . At first she had double vision and went to the eye doctor. The eye doctor told that her vision problem is primarily due to eye muscle weakness from neurology problem and refer to the neurologist. The neurologist treated her with prednisolone for her disease but she is still having vision problem and muscle weakness. So she want to know whether should she stop or change medication for her disease and also want to know the side effect of taking prednisolone for long term.
- This is what she comment about our service “ I appreciate that the doctor totally focus on me and give time to completely explain about my disease. As an overall the DOC service is very good.”
- This lady’s contact number is 09421142302.

Reference 3

- Ko Thiha Myo 36 year old gentleman from Sagaing Division make enquiry about his hypertension. He has high blood pressure sometimes and he used to take antihypertensive medication only when he has high blood pressure. He want to know what to do for his blood pressure.
- This is his comment about our service “ The doctors are very patient and make me to get complete understanding about hypertension and lifestyle modification for my blood pressure. It is very good to have such service which we can make health enquiry directly to the doctor over the phone at any time from any place.”
- This customer contact number is 0930825048.

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Reference 4

- Daw Win Min Thant, a daughter of 79 year old lady called to us for her mother's health issue. Her mother is recently diagnosed as having HCV infection and she would like to know the risk and benefit of receiving treatments for HCV infection.
- This is her comment about our DOC service “ it is very great to have someone to ask about health at any time. I really appreciate that we have DOC to make health enquiry and discuss directly with the doctor when we don't have any idea about what to do and where to go for our health.”
- This customer contact number is 095069935.

HEALTH CARE FOR ENTIRE FAMILY

Reference 5

- A middle age gentleman named Ko Kyaw Min Soe called to us for his child's cough. According to the history given by him, his child is having upper respiratory tract infection and he would like to know what he should do to make his child feel better.
- This is his comment about our service “ It is a very useful service and I used to call to DOC frequently for my minor illnesses. The doctors are very patient and explain all the things that I need to know. The most convenient thing is that I can consult with doctor easily regardless of time and place.”
- This is his phone number - 09420753717

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